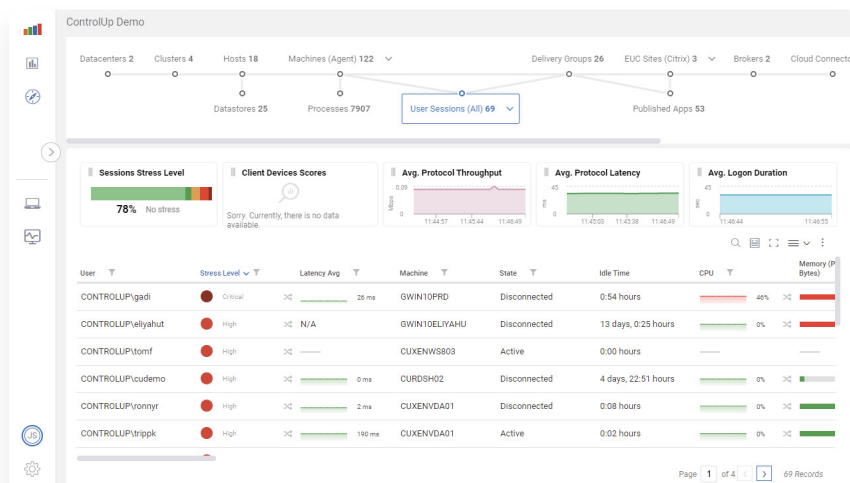ControlUp Ultimate is the simplest, most cost-effective way to observe, analyze and optimize your employees' digital experience.

aws   NUTANIX   citrix   vmware   Microsoft   IGEL

ControlUp Real-Time DX

Providing an end-to-end view into your end-user computing (EUC) environment, ControlUp Real-Time DX collects metrics in real time, so you can identify, troubleshoot, and remediate problems before they negatively affect your employees' digital experience and productivity.
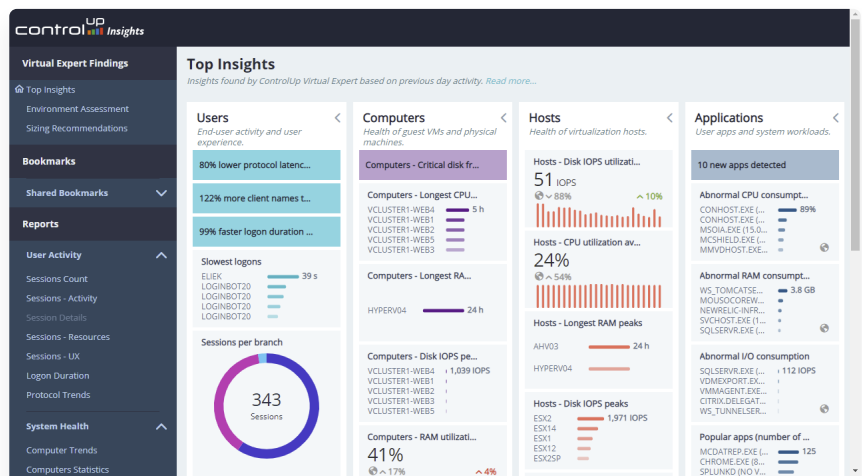

- Monitor your EUC infrastructure, including hypervisors, VDI platforms & more
- Real-time monitoring of the user experience, regardless of employee location
- Guided, contextual root cause analysis & troubleshooting
- Proactive alerting and out-of-the-box remediation
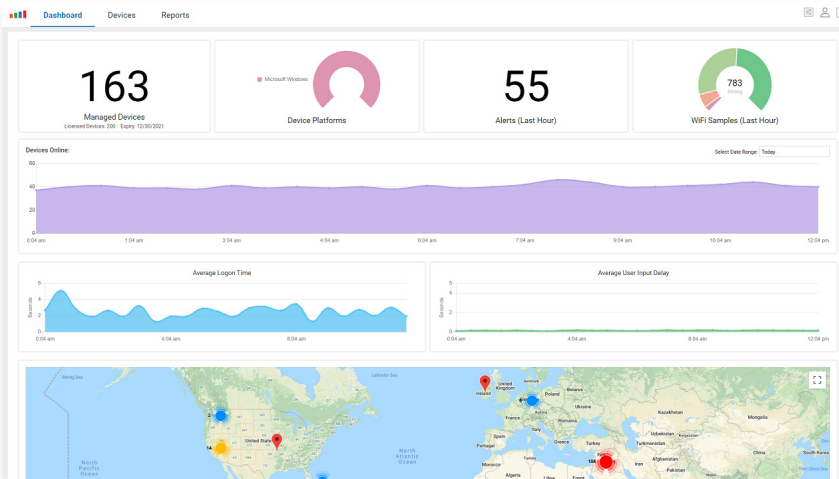
ControlUp Insights

ControlUp Insights collects up to one year of EUC environment data to give your team detailed information about the past, so you can spot trends and deliver a better digital experience in the future.

- Top insights dashboards with community benchmarks
- Infrastructure forecasting & sizing recommendations
- Detailed user experience & activity reporting
- Application usage and trends

ControlUp Edge DX

Providing IT teams visibility and control over the employees' physical endpoint devices, ControlUp Edge DX allows you to collect any device metric to help you troubleshoot and remediate any digital experience issues, whether the employee is at the office, at home, or anyplace else.
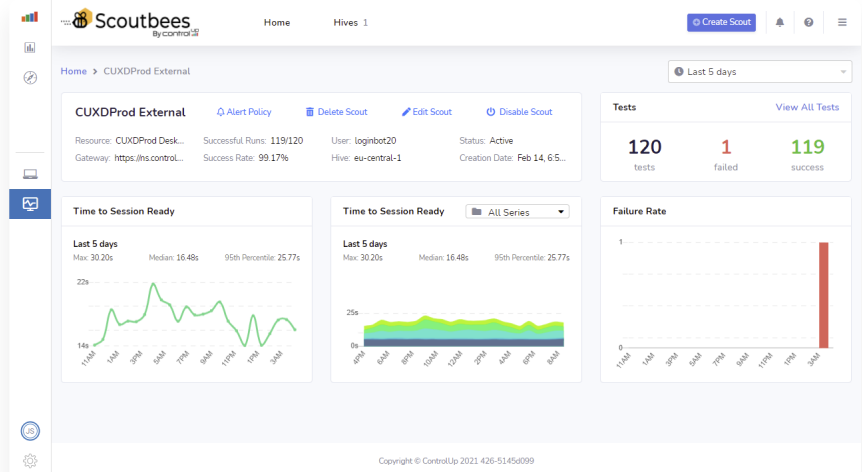

- Supports physical endpoints running Windows, macOS, Linux, or IGEL OS
- Scalable, accessible-anywhere, cloud-based architecture
- Lightweight, non-intrusive, easy-to-install agent
- Highly customizable metric collection & reporting
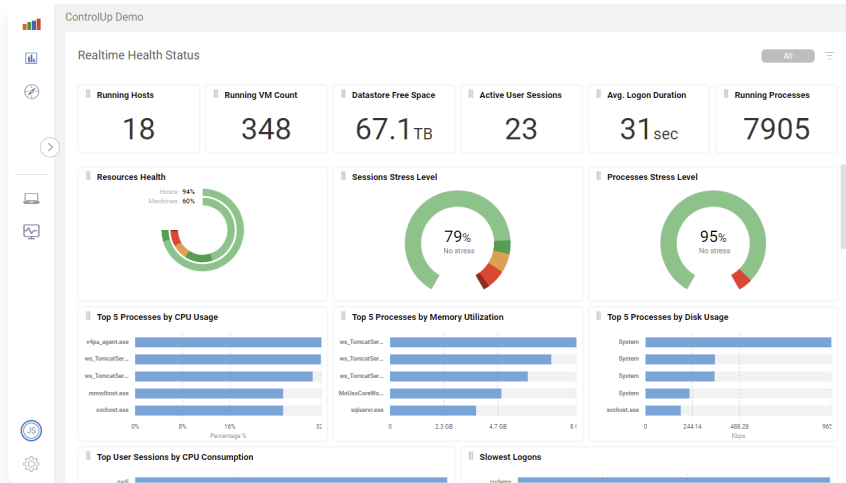
ControlUp Scoutbees

ControlUp Scoutbees is a proactive synthetic monitoring application that acts as an early-warning system for when there are issues with the availability of enterprise resources. It helps you quickly identify issues, so you can address them before user productivity is impacted.

- Test the availability of Citrix Virtual Apps & Desktops & VMware Horizon
- Test the availability of SaaS apps, web apps & network resources
- Detailed test analysis, reporting & alerting
- Delivered as a SaaS application, but with option for on-premises test execution

ControlUp Solve

ControlUp Solve provides you a view of your EUC environment with a single pane of glass to access all the ControlUp software applications
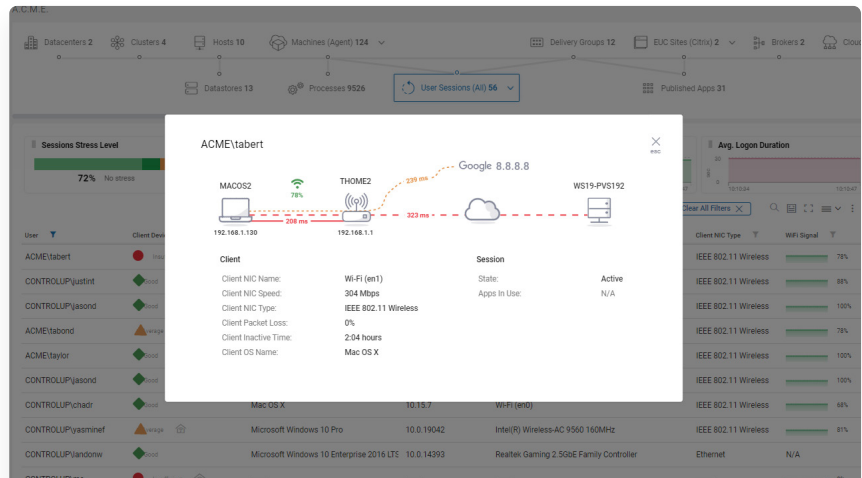

- Monitor the overall health of your EUC infrastructure down to the individual process level
- Delivered as a SaaS application that's accessible from anywhere
- Intuitive navigation for any audience from IT admin to help desk employee
- Role-based control, SAML authentication, and detailed auditing capabilities
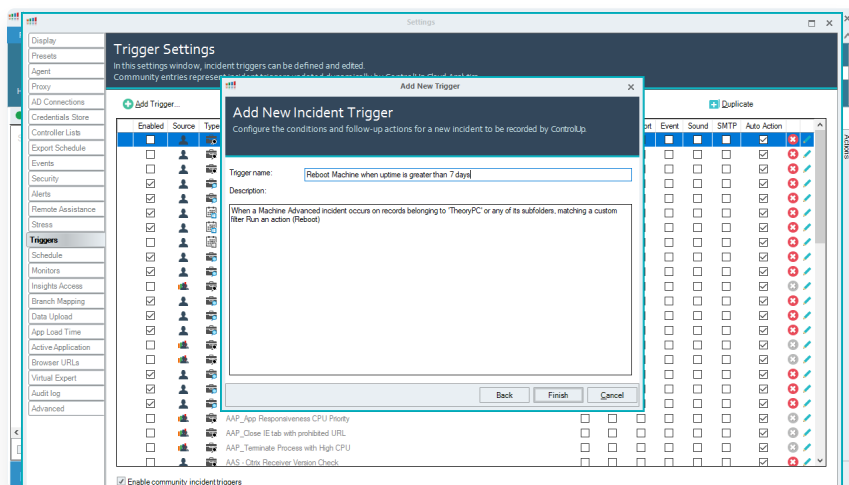
ControlUp Remote DX

For organizations using Citrix or VMware Horizon virtual workspaces, ControlUp Remote DX collects relevant user-side telemetry that affects the digital experience, no matter where the user is working.

- Metrics include quality & speed of Wi-Fi and internet connections
- For employees using Citrix Virtual Apps & Desktops and VMware Horizon
- Lightweight, user-installable extension for Windows, macOS and IGEL OS
- Data collection happens only when session is active and made visible through ControlUp Real-Time DX

ControlUp Automate

ControlUp Automate remediates end-user computing (EUC) issues without human intervention. It can also be used to dynamically improve your users' digital experience and optimize your environment's resource allocation.

- Combines Incident Triggers with ControlUp's Script Action Library
- "Set-and-forget" remediation for common and recurring user issues
- Proactively prevents issues from impacting the user
- Automatic, real-time remediation based on changes in 1000s of metrics and events

ControlUp Ultimate

If you see value in two or more of these features, ControlUp Ultimate is for you. It is the simplest, most cost-effective way to put the power of the ControlUp Digital Employee Experience management platform to work for you.

	ENTERPRISE	PLATINUM	ULTIMATE
ControlUp Real-Time DX	✓	✓	✓
ControlUp Insights	1 month	1 year	1 year
ControlUp Edge DX		Add-on	✓
ControlUp Scoutbees		Add-on	✓
ControlUp Solve		Add-on	✓
ControlUp Remote DX		Add-on	✓
ControlUp Automate		Add-on	✓

Ready to deliver a best-in-class digital experience?   **Learn More**