



Discover TeamViewer Tensor™, the Enterprise Remote Support, Remote Access and Remote Device Control SaaS Solution You Can Deploy and Scale in Hours, Not Days.

## Remote Connectivity at Scale

TeamViewer Tensor™ is a cloud-based enterprise connectivity platform enabling large-scale IT management framework deployments quickly and easily. Built upon the world's largest remote connection infrastructure and connecting more than 1.7B devices, TeamViewer Tensor™ scales linearly to the needs of your enterprise, providing the industry's leading connectivity and real-time support tools in a convenient, ready-to-deploy SaaS environment

## Our Solutions

### 01 Empower Your Employees to Work From Anywhere, At Any Time

TeamViewer Tensor™ completely changes the paradigm of remote connectivity by allowing you to assign appropriate user access rights to employees so they can get full desktop access to their work computers and network servers, right from their mobile devices or laptop computers. Enable your team to be productive from anywhere at any time. This connection requires a basic mobile internet service and is more stable and effective than your regular VPN.

### 02 Provide Remote IT Support for Employees

Software updates, security patches, remote printing issues, system crashes. Your employees face technical issues all the time. Not only is that frustrating for employees, but help desk specialists can't always resolve support ticket requests quickly over the phone or through emails with screenshots. TeamViewer Tensor™ allows your enterprise IT team to solve technical problems quickly for your teams wherever they are, whatever their devices.

### 03 Remote Admin and Control of Servers

When it comes to managing and maintaining remote servers hosted in data centers, in-person management isn't always the most cost-efficient solution. While shell access allows most tasks, many updates and maintenance need direct access. Instead of scheduling onsite visits to perform regular maintenance for remote servers, you can save time and money by using TeamViewer Tensor™ to manage and update them remotely.

### 04 Remotely Manage, Operate and Support Point of Sale Machines

Companies operating and/or supporting a larger network of physical point-of-sale systems (POS) turn to TeamViewer Tensor™ when they want to reduce downtime and travel costs. With TeamViewer Tensor™ preinstalled in POS machines and remote terminals, support is minutes, not hours away. You can troubleshoot problems in real time and get sales back on track again as fast as possible, so your employees and business can focus on selling, not technical issues.