

# Quest® On Demand

Use a single solution for simplified SaaS-based cloud backup, recovery and policy management

As cloud footprints expand, the risk and complexity of securing, managing and ensuring compliance for multiple environments increases. IT administrators — once masters of traditional network domains — must now learn and manage new cloud-based workloads, such as Exchange Online, Skype for Business Online and, fundamentally, Azure Active Directory (AD). This is a tall order for a department already short on time and resources. Add to that the need to learn and execute PowerShell scripts for complex tasks and the risk increases significantly — it can seem a bit daunting.

Quest® On Demand offers a single, centralized SaaS-based console that enables you to:

- Recover Azure AD and Office 365 users, attributes, groups and group membership

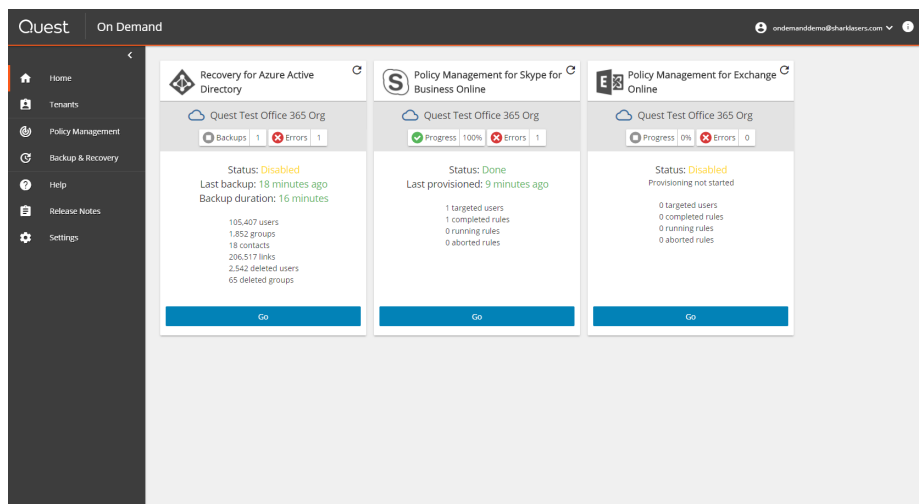
- Visualize the difference between backups and your live Azure AD environment
- Enforce Exchange Online policies and configurations
- Dramatically simplify Skype for Business Online policy management based on AD group membership

And all of this can be done through a solution that will rapidly grow as modules are added.

See for yourself how this multi-tenant aware solution makes cloud management easier than ever — no installation required, and all from a single console. Our flexible licensing model enables you to purchase only the modules you need, and our world-class support keeps you covered.

## BENEFITS:

- Automate manual tasks that native tools overlook for more secure and dynamic Azure AD and Office 365 management
- Get granular backup and recovery of Office 365 and Azure AD users, groups and group memberships
- Improve security and compliance by simplifying Exchange Online and Skype for Business Online policy enforcement
- Simplify policy management and recovery with a single sign-on, software-as-a-service (SaaS) console that doesn't require installation



Manage backup and recovery of users, attributes, groups and group membership, and enforce Exchange Online and Skype for Business Online policies from a single console.

## MODULES

### On Demand Recovery for Azure AD

- Easily back up Azure AD and Office 365 users, attributes, groups and group membership. Best of all, you get to choose the backup retention period that best meets your company's compliance needs, so you never have to worry about not getting back what you need.
- Only restore what's required — either the entire user account or just the user attributes. This reduces the risk of manual error and ensures all recovery-related tasks are auditable.
- Safely restore Azure AD and Office 365 groups and group memberships — including nested groups.
- Restore multiple users, groups and group memberships at the same time without requiring PowerShell scripting. You'll be able to recover resources faster than before and remove the need to access multiple admin interfaces in Office 365 or Azure AD.
- Recreate hard-deleted objects that have bypassed the recycle bin. Now you can easily restore Azure AD and Office 365 objects that have been accidentally — or maliciously — deleted.

### On Demand Policy Management for Exchange Online

- Control mobile settings for mail (such as device pin and remote wipe) to simplify mobile management and security.
- Govern the maximum age of a mail item before it's deleted to meet mailbox retention policies.
- Easily manage features for the Outlook Web App client from a single, centralized location.
- Oversee the sharing of calendar information outside your organization to protect internal information and simplify communications.
- Regulate the segregation of your Exchange Address Book (GAL) to keep work and personal contacts separate.

### On Demand Policy Management for Skype for Business Online

- Dynamically enforce Skype for Business Online business policies based on AD group membership. Now you can secure your communications and remove the need to manage policies on an account basis. Policies are also automatically assigned/removed from users based on their group membership, so you can eliminate the need for complex, manual processes.

- Automatically create audit records to ensure compliance with corporate governance and regulatory policies.
- Enable IT to understand which Skype for Business Online policies have been applied to which users over what period of time so it's easy to prove compliance with all mandated policies.
- Eliminate the need to write and maintain complex PowerShell scripts for policy enforcement with centralized policy creation and lifecycle management.

## ABOUT QUEST

Quest helps our customers reduce tedious administration tasks so they can focus on the innovation necessary for their businesses to grow. Quest® solutions are scalable, affordable and simple to use, and they deliver unmatched efficiency and productivity. Combined with Quest's invitation to the global community to be a part of its innovation, as well as our firm commitment to ensuring customer satisfaction, Quest will continue to accelerate the delivery of the most comprehensive solutions for Azure cloud management, SaaS, security, workforce mobility and data-driven insight.

## SYSTEM REQUIREMENTS

### CLOUD PLATFORM

Microsoft Azure

## Quest On Demand vs. native tools

Recovery for Azure AD and Office 365	Native tools	Quest On Demand
Restore multiple objects at one time	No	Yes
Restore Azure AD or Office 365 groups or group membership	No	Yes
Granular restore of user attributes	No	Yes
Ability to restore hard deletes that have bypassed the recycle bin	No	Yes
View differences between backups and live Azure AD	No	Yes
Policy Management for Exchange Online and Skype for Business Online	Native tools	Quest On Demand
Apply policy changes from one interface	No	Yes
Assign and enforce feature entitlements based on AD group membership	No	Yes
All policy changes are auditable	No	Yes

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